

## QUALITY POLICY

The quality policy of ISOGOM SISTEMAS S.L., a company dedicated to the extrusion of plastics and rubber, has as its main objective the achievement of customer satisfaction and loyalty.

Taking into account the high level of demand requested by them, we are convinced that this fundamental premise is the only guarantee and, in turn, the promoter of continuous profitability.

To develop this policy, the management of ISOGOM SISTEMAS S.L., on behalf of the entire company, undertakes to:

- Deliver our products under agreed quality conditions, paying special attention to:
  - Assume self-control in the performance of work as a normal procedure in all departments of the company.
  - Work on the prevention of errors, seeking zero defects in the performance of our work.
  - Promote continuous improvement through the analysis of the deviations detected and identification of the main causes.
  
- Create a team that contributes to mainly improving the quality and productivity of the company, working on the involvement, commitment and participation of each worker in all departments of the company.
  
- Comply with all customer, legal and regulatory requirements applicable to the product.

This Policy is systematically reviewed once a year during the Management Review for continuing suitability.

Cerdanyola del Vallès, on 12/05/2023



**Fdo.: Carlos Librán**  
**ISOGOM Manager**