

## PRODUCT WARRANTY

Under normal conditions of service, storage and assembly, EPDM profiles manufactured by ISOGOM SISTEMAS will provide a service life of at least 10 years from the date of manufacture of the profile.

### Normal conditions of service.

- 1. The products must be processed within 6 months of delivery.**
2. The profiles must be cleaned only with mild detergents and at a low concentration, the profiles must not come into contact with solvents (greases, oils, gasoline, benzene, chlorinated hydrocarbons, etc.).
3. Do not treat the profiles with varnishes, resins, greases, etc., the profiles must be installed in fasteners already painted and dried previously, any other substance or product used together and in contact with the profiles must be compatible (chemical compatibility) in all cases with EPDM polymers.
4. Do not exceed a temperature of 100°C under conditions of use.
5. Do not install the profiles with excessive stresses as they can cause cracks and breaks over time.
6. Storage:
  - a. Storage space should be dry, cool, dust-free as much as possible and moderately ventilated. Outdoor storage is not allowed without adequate protection from the elements.
  - b. Storage in wet areas and the formation of condensation should always be avoided. Ideal relative humidity conditions in the storage room are less than 65%.
  - c. Light can damage products, especially colored products. Therefore, it is advisable to protect them against strong artificial light with a high ultraviolet component and stay away from direct sunlight.
  - d. In no case may they be stored in the vicinity of combustible products, lubricants, acids, disinfectants, solvents or other harmful chemicals.
  - e. Pressure, traction and other factors create stresses that favor the permanent deformation or breakage of the products. Therefore, the products must be stored without tension and without mechanical influences.
  - f. Certain metals, particularly manganese and copper, also cause a detrimental effect on rubber products. Therefore, during storage the products should be prevented from coming into contact with these metals.

### Normal return conditions

ISOGOM as a general rule commits to collect and pay noncomplaint material. In no case may charges, other than those described above, be imputed without the advance consent of the General Manager.